

RETURN FORM



FULL NAME IN WHICH THE ORDER WAS MADE:

I am returning:

PRODUCT CODE	SIZE	COLOUR	REASON CODE*	REASON OF RETURN
				1. Doesn't fit properly
				2. Doesn't suit me
				3. Faulty
				4. Different of what expected
				5. Incorrect item received
				6. Other reason:

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** Choose the reason code from the yellow box*

1. IF YOU HAVE WORN ME, WASHED ME OR SPOILED ME AND I DON'T HAVE ALL MY LABELS, I WON'T BE ACCEPTED BACK!
2. DON'T FORGET TO ENCLOSE THE RECEIPT BECAUSE I WON'T BE ACCEPTED FOR SURE!
3. REMEMBER, YOU HAVE TO SEND ME BACK WITHIN 20 WORKING DAYS.
4. PLEASE, SNIP THE PAPER BELOW TO SEND ME BACK TO HEEL ATHENS LAB. I DON'T MIND IF YOU SEND ME JUST IN AN ENVELOPE (IT'S MORE ECONOMIC AS SHIPPING COST IS CHARGED TO YOU).
5. YOU MUST HAVE AN ACCOUNT AT THE E-SHOP. THE EQUIVALENT CREDIT AMOUNT WILL BE ADDED TO YOUR ONLINE ACCOUNT AND IT WILL BE AVAILABLE FOR YOUR NEXT PURCHASE AT YOUR SHOPPING BAG. YOU WILL BE INFORMED VIA AN E-MAIL. PLEASE, USE THE CREDITS WITHIN ONE MONTH.
6. ALSO, YOU CAN EXCHANGE ME WITH THE RECEIPT AT ANY HEEL STORE (KIFISIA, KOLONAKI, PIRAEUS, PERISTERI, MYKONOS)

Do you have questions, don't hesitate to contact us: info@heelshop.gr

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TO:

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